

2024 Annual SMA Conference Transportation Guide – Austin, TX

This list of resources is meant to guide you in finding transportation services while at the 2024 Annual Cure SMA Conference. To ensure up to date information, we recommend you call companies directly to make your arrangements. Please email communitysupport@curesma.org with feedback on the resources provided here and to provide suggestions for resources to be added to this list.

Please note: Due to the high demand for wheelchair accessible shuttles and transportation to and from conference, if you or your child are using a manual chair and are able to transfer from a manual chair and stow it while in transit, consider utilizing a van or SUV service to allow for the shuttles and vehicle with lifts and ramps to be available for those who are unable to transfer.



Austin Bergstrom-International Airport – Accessibility Access and Services

[All Accessibility Services](#)

[Visible and Non-Visible Disabilities Austin Airport blog article](#)

These sites detail accommodations for individuals with disabilities, both visible and non-visible. Various tabs here provide information on accessibility within the airport, including the location of a companion restroom, a Mobility Lounge, and support through TSA screening. There is also information here regarding [TSA Cares](#), a program that provides specially trained TSA individuals to provide support through the screening process.

Austin-Bergstrom International Airport - Terminals

There are two terminals at the Austin-Bergstrom International Airport. Below is information regarding each terminal, including accessibility information. Depending on which terminal you'll be arriving and departing from, you can learn about each at the following links.

[Barbara Jordan Terminal \(also known as the Main Terminal\)](#)

[South Terminal](#)

Mobility Assistance Zone (at Austin-Bergstrom International Airport)

Rideshares, taxis and WAVs can pick up passengers with mobility assistive devices at the Mobility Assistance Zone located on the lower level curbside (this is a separate location from the general rideshare pick-up area).

NOTE: You must reserve your transportation on your own. This zone exists only as a pick-up zone for those with mobility needs. You can find more details at [this link](#).



Taxi Company with Accessible Vehicles

zTrip - <https://www.ztrip.com/>

Download the app to book ahead of arriving.



Bus Transportation - Cap Metro (Austin Public Transit)

The Route 20 bus runs every 15 minutes from the airport and has a stop near the JW Marriott Austin. Each bus is accessible with space for two wheelchairs. For more accessibility info, see [this site](#).



Rideshare

[Uber WAV \(Wheelchair Accessible Vehicle\)](#)

[Uber Accessibility Webpage](#)

Book your trip ahead of time on the Uber app.

*Please note that it can be difficult to locate the rideshare lot at the Austin airport. You can follow signs out of the airport and to the lot, and you can also find GPS directions to the lot from any place in the airport via [this site](#).



Accessible Shuttle Companies

Guardian Medical

210-549-8399

\$75 each way plus a \$3.00/mile charge

WC user + 2 seats in minivans

Also have an accessible Ford Transit

Lone Star MTC

512-323-0160

You book a ride with this company through the Uber app. Call them with any questions regarding accommodations.

MedLo Pro Transport

512-779-2877

\$125 per trip

Can accommodate 1 WC + 3 passengers

ATX Wheelchair Transport

512-361-6067 or

info@atxwheelchairtransport.com

\$82 for airport to hotel; \$67.50 return ride

Rear entry vans

ETA Transportation

737-272-8472

\$100 per trip

1-2 accessible vehicles available

Medlift Transportation

512-375-4168 or reservations@medliftus.com

\$50 + \$2.75 per mile per trip

Can accommodate 1 WC + 2 passengers



Accessible Van Rentals

Mobility Works

877-275-4915

<https://www.mobilityworks.com/wheelchair-vans-for-rent/>

Premiere Accessible Wheelchair Rental

866-755-8267

<https://www.premiervanrental.com/austin-tx>



Parking Options

JW Marriott Austin

*parking for less than 24 hours is a lesser charge

- Self-Parking (if you are an overnight guest of the Cure SMA Conference): \$25 per night
- Self-Parking (if not an overnight guest of the Cure SMA Conference): 24 hours – \$54 plus tax
- Valet: 24 hours – \$59 plus tax



Austin Convention Center Parking Garage

- 201 E 2nd St, Austin, TX 78701 (one block from hotel)
- Daily Max \$48.00 (lesser charge for shorter lengths of time parked)
- No overnight parking

East Garage

- 601 E. 5th Street, Austin, TX 78701 (about a 10-minute walk from hotel)
- Daily Max \$45.00 (lesser charge for shorter lengths of time parked)
- No overnight parking



Street parking

- First come, first serve for availability, located throughout downtown area
- Metered parking paid by street meter or ParkATX App, unless you have a disabled parking placard (see details below)
- Per TX law, “a vehicle may be parked for an unlimited period in a parking space or area that is designated for persons with physical disabilities if:
 - the vehicle is being operated by or for the transportation of a person with a disability; and there are:
 - displayed on the vehicle special license plates; or
 - placed on the rear-view mirror of the vehicle's front windshield a disabled parking placard.”