2024 Annual SMA Conference Transportation Guide – Austin, TX

This list of resources is meant to guide you in finding transportation services while at the 2024 Annual Cure SMA Conference. To ensure up to date information, we recommend you call companies directly to make your arrangements. Please email communitysupport@curesma.org with feedback on the resources provided here and to provide suggestions for resources to be added to this list.

Please note: Due to the high demand for wheelchair accessible shuttles and transportation to and from conference, if you or your child are using a manual chair and are able to transfer from a manual chair and stow it while in transit, consider utilizing a van or SUV service to allow for the shuttles and vehicle with lifts and ramps to be available for those who are unable to transfer.

Austin Bergstrom-International Airport – Accessibility Access and Services

All Accessibility Services
Visible and Non-Visible Disabilities Austin Airport blog article

These sites detail accommodations for individuals with disabilities, both visible and non-visible. Various tabs here provide information on accessibility within the airport, including the location of a companion restroom, a Mobility Lounge, and support through TSA screening. There is also information here regarding TSA Cares, a program that provides specially trained TSA individuals to provide support through the screening process.

Austin-Bergstrom International Airport - Terminals

There are two terminals at the Austin-Bergstrom International Airport. Below is information regarding each terminal, including accessibility information. Depending on which terminal you’ll be arriving and departing from, you can learn about each at the following links.
Barbara Jordan Terminal (also known as the Main Terminal)
South Terminal

Mobility Assistance Zone (at Austin-Bergstrom International Airport)
Rideshares, taxis and WAVs can pick up passengers with mobility assistive devices at the Mobility Assistance Zone located on the lower level curbside (this is a separate location from the general rideshare pick-up area).

NOTE: You must reserve your transportation on your own. This zone exists only as a pick-up zone for those with mobility needs. You can find more details at this link.

*Disclaimer: Inclusion of a resource on this list does not imply an endorsement by Cure SMA and Cure SMA is not responsible for claims made by outside parties.
**Taxi Company with Accessible Vehicles**

zTrip - [https://www.ztrip.com/](https://www.ztrip.com/)

Download the app to book ahead of arriving.

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**Bus Transportation - Cap Metro (Austin Public Transit)**

The Route 20 bus runs every 15 minutes from the airport and has a stop near the JW Marriott Austin. Each bus is accessible with space for two wheelchairs. For more accessibility info, see [this site](#).

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**Rideshare**

[Uber WAV (Wheelchair Accessible Vehicle)](https://www.uber.com/accessible/)

[Uber Accessibility Webpage](https://www.uber.com/about/inclusivity/)

Book your trip ahead of time on the Uber app.

*Please note that it can be difficult to locate the rideshare lot at the Austin airport. You can follow signs out of the airport and to the lot, and you can also find GPS directions to the lot from any place in the airport via [this site](https://www.uber.com/locations/).*

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**Accessible Shuttle Companies**

- **Guardian Medical**
  
  210-549-8399
  
  $75 each way plus a $3.00/mile charge
  
  WC user + 2 seats in minivans
  
  Also have an accessible Ford Transit

- **Lone Star MTC**
  
  512-323-0160
  
  You book a ride with this company through the Uber app. Call them with any questions regarding accommodations.

- **MedLo Pro Transport**
  
  512-779-2877
  
  $125 per trip
  
  Can accommodate 1 WC + 3 passengers

- **Medlift Transportation**
  
  512-375-4168 or reservations@medliftus.com
  
  $50 + $2.75 per mile per trip
  
  Can accommodate 1 WC + 2 passengers

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**Accessible Van Rentals**

- **Mobility Works**
  
  877-275-4915
  
  [https://www.mobilityworks.com/wheelchair-vans-for-rent/](https://www.mobilityworks.com/wheelchair-vans-for-rent/)

- **Premiere Accessible Wheelchair Rental**
  
  866-755-8267
  
  [https://www.premiervanrental.com/austin-tx](https://www.premiervanrental.com/austin-tx)

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**Parking Options**

**JW Marriott Austin**
- *parking for less than 24 hours is a lesser charge*
  - Self-Parking (if you are an overnight guest of the Cure SMA Conference): $25 per night
  - Self-Parking (if not an overnight guest of the Cure SMA Conference): 24 hours – $54 plus tax
  - Valet: 24 hours – $59 plus tax

**Austin Convention Center Parking Garage**
- 201 E 2nd St, Austin, TX 78701 (one block from hotel)
- Daily Max $48.00 (lesser charge for shorter lengths of time parked)
- No overnight parking

**East Garage**
- 601 E. 5th Street, Austin, TX 78701 (about a 10-minute walk from hotel)
- Daily Max $45.00 (lesser charge for shorter lengths of time parked)
- No overnight parking

**Street parking**
- First come, first serve for availability, located throughout downtown area
- Metered parking paid by street meter or ParkATX App, unless you have a disabled parking placard (see details below)

- Per TX law, “a vehicle may be parked for an unlimited period in a parking space or area that is designated for persons with physical disabilities if:
  - the vehicle is being operated by or for the transportation of a person with a disability; and there are:
    - displayed on the vehicle special license plates; or
    - placed on the rear-view mirror of the vehicle’s front windshield a disabled parking placard.”

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